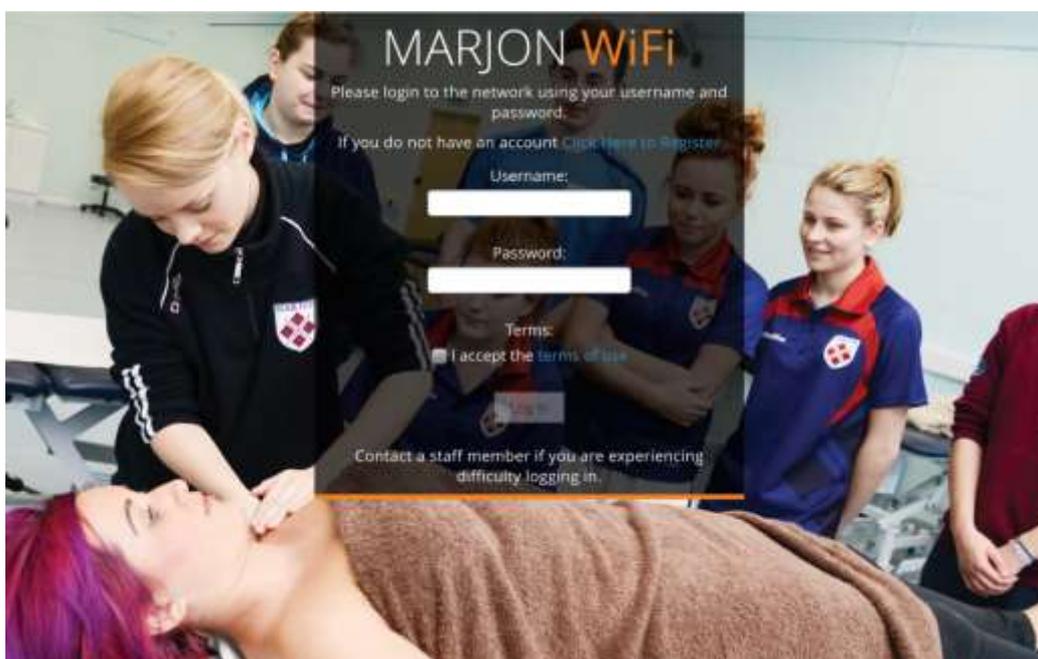


What is the network name for Wi-Fi?

Wireless internet access is available across the campus and you can connect most devices such as laptops, tablets and smartphones. Search for **MarjonWifi** from the list of available networks.

How do I connect to the Wi-Fi?

Access the internet and wait for the log in prompt screen to appear. This is to confirm that you are Marjon student or staff.



Log in using your network username and password. Remember to tick in the box to accept the terms of use.

Will it remember my login details?

Yes – it will remember you. This network will ask you authenticate with username and password, but unlike the **mjcampus** (the old wifi which will be removed by April 2016) it will remember your device connection on the network.

This will mean you will be requested to logon to the wireless a lot less frequently. You will have to remind the system who you are, for example if you return to campus after being off-site for a week.

Faster Connections

We have upgraded the links in the majority of access points to connect at speeds ten times faster than before. Previously access points used 100 Mbit/s connections, now these are using 1 Gbit/s for greater speed.

More Coverage

We have added more Access Points (AP). These are the devices that look like smoke alarms you will see all over campus. Additionally, we are able to monitor the areas that get the most wireless usage have been actively building up the number of APs around the buildings. If there is somewhere you work and find coverage is not as good as other places; let us know, and bound by the laws of physics, we will look to improve what we can.

High density wireless technology

APs in larger rooms have additional capacity for more devices to be connected at higher speeds. Modern mobile phones with 802.11ac technology can use multiple radio connection to the access point for greater speed.

Consoles and TVs

Additionally, the **MarjonWifi** network can be told to understand those devices that have been difficult to connect to the wireless. Traditionally gaming devices and TVs do not recognise the standard process of using a browser to ask for authentication details, so do not request this information, and are unable to connect. If you have one of these devices, let us know the MAC address and we can teach the system to accept your device.

Please contact the helpdesk for more information.

Help! I have problems connecting to the Wi-Fi

We request that students do not use Wi-Fi hotpots on their smartphones while on the campus as this can interfere with our Wi-Fi access points, degrading the service for other students. You should also ensure your device has an up-to-date and active anti-virus / spyware package, to help us reduce issues with the network.

If you experience any problems connecting your device to the Wi-Fi, please drop in to Computing & Media Services for some additional support.