

Steps to Effective Participation in Group Discussions

° Ò		Listening	Speaking	
7	Note key points Take heed of any points or any questions that accrue that you would like to discuss or clarify.		Use openers If you aren't sure how to get your words out, try openers such as 'I agree that' or "That's a good point, but"	
Ask someone to watch you while you listen			Don't be afraid to clarify	
This is great way to determine your body language when you			If you feel that what you have said is confused or not	
are listening and what kind of message this conveys to others.			understood, let the group know that you are happy to clarify.	
Put your phone down!		Don't dominate the conversation		
Give the speaker your full attention. Don't become distracted by		Provide opportunities for others to speak and be mindful if you are		
technology as this will create a barrier between you and your listener.		spending a disproportionate amount of time speaking.		
Listen actively			Take your time	
This involves listening with all of your senses and demonstrating your			If you are nervous, then take your time when speaking. This will allow you	
attentiveness to your interlocutors. You will be able to take in a lot more this			time to get your thoughts in order and put them into spoken word. Be	
way.			mindful of your volume too!	
Provide non-verbal feedback as you listen			Aim to contribute	
Nod your head or maintain eye contact to indicate your full attention and to			Make a decision to speak during a group discussion and stick to it. Even if your	
encourage the person speaking. This doesn't necessarily indicate agreement with			contribution is small, it is still a contribution. You can contribute more each time	
what is being said, but provides a platform of mutual respect between speakers.			you discuss something to build your confidence gradually.	